COUNTING THE CURSES AND THE BLESSINGS OF THE INTERNET

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13th November, Helsinki

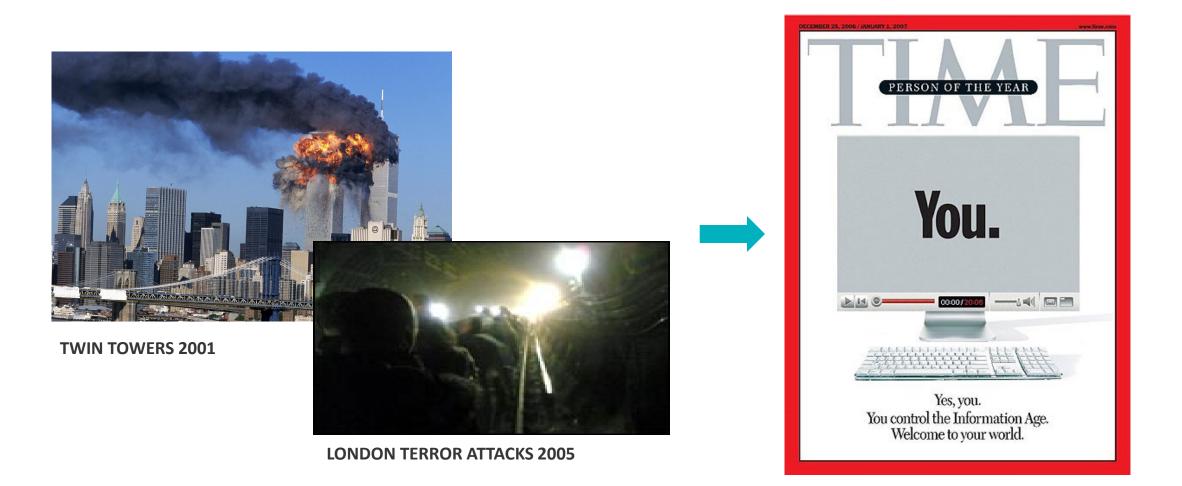
@nicnewman

21 years ago



UNIVERSITY OF

The internet revolutionised breaking news ...





Brought the power of two-way communication ...



"The Mass Media revolution 50 years ago delivered the world to our TVs, but it was a one-way trip – all we could do was press our nose against the glass and watch. In contrast, Personal Media is two-way trip and we not only can, but also *expect* to be able to answer back."

Paul Saffo futurologist



Opportunity for new voices ...



Salem Pax, Baghdad Blogger



Darin Al Bayed, Lebanese Blogger

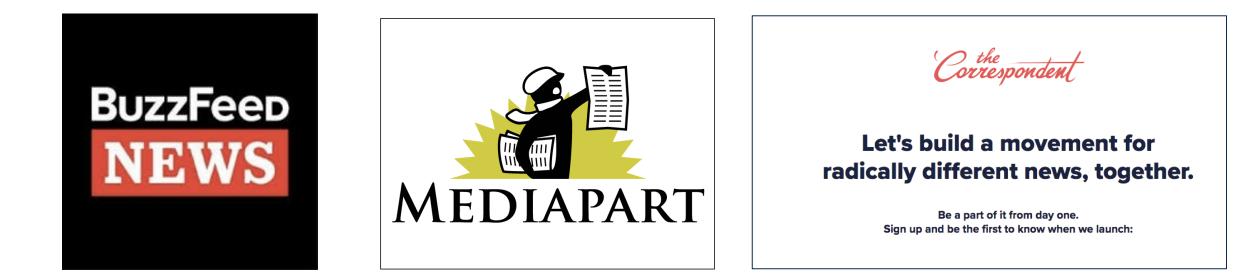


Unsal Unlu, YouTube and Podcasts

From Rappler in the Philippines, to Aristigui Noticias in Mexico, to Medyascope TV in Turkey the internet is at the heart of independent journalism



Opportunity for new businesses ...



Free to re-invent journalism and meet need of different audiences, break away from dependence of print and big advertisers



SOMETHING SEEMS TO HAVE GONE WRONG!



Backlash in full swing ...



Mark Zuckerberg's testimony to US Congress

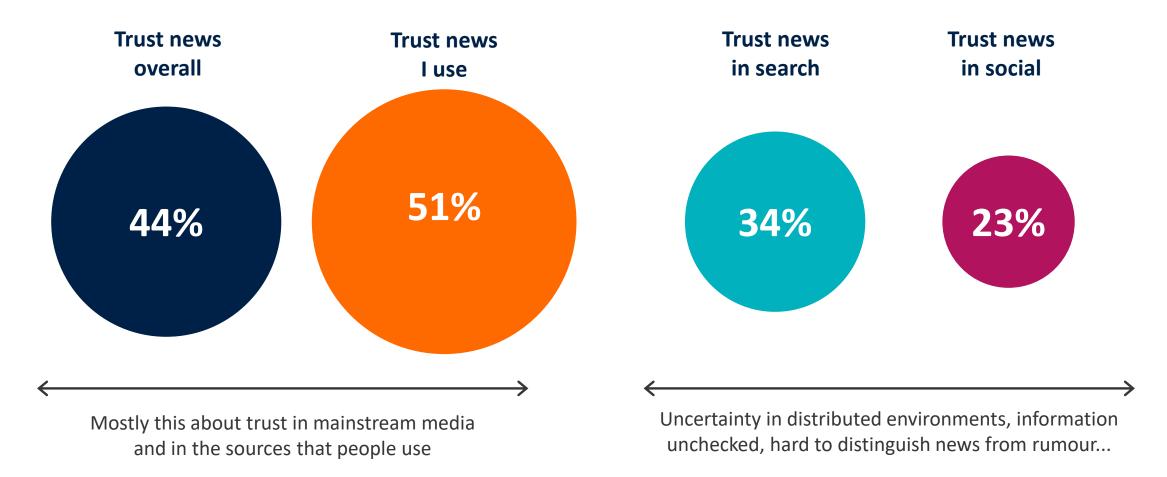
Misinformation, hate speech, privacy and data use, undermining mental health



Different types of trust

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ALL 37 MARKETS - % THAT TRUST EACH MOST OF THE TIME



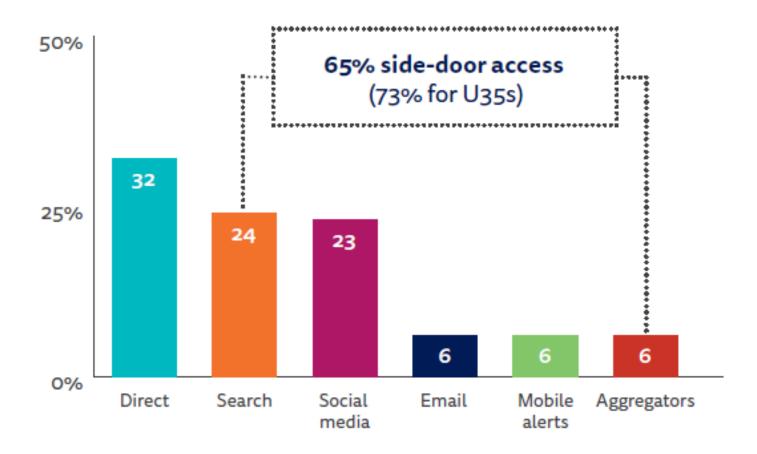


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Changing gateways

MAIN PATHS TO NEWS CONTENT

% who use each path weekly



Weaker news brands are even more dependent on side door access



The final balance sheet

- Internet is neither good not bad, it is how we use it
- Has brought new perspectives, but turns out that we don't like many of these perspectives
- Moving from scarcity to abundance has been painful. The value of journalism and journalists has plummeted as a result
- F*ke news crisis is a wake up call for all of us. It is journalism that needs reinventing not the internet



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